



774-2023 ADDENDUM 3

WATER AND WASTE DEPARTMENT CYBERSECURITY REVIEW

URGENT

**PLEASE FORWARD THIS DOCUMENT TO
WHOEVER IS IN POSSESSION OF THE
BID/PROPOSAL**

ISSUED: Nov 15, 2023
BY: Nand Kishore
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**THIS ADDENDUM SHALL BE INCORPORATED
INTO THE BID/PROPOSAL AND SHALL FORM A
PART OF THE CONTRACT DOCUMENTS**

Template Version: Add 2021-03-05

Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid/Proposal, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 10 of Form A: Bid/Proposal may render your Bid/Proposal non-responsive.

PART B – BIDDING PROCEDURES

Revise: B2.1 to read: The Submission Deadline is 12:00 noon Winnipeg time, Dec 05, 2023.

QUESTIONS AND ANSWERS

Q1: Would the City be open to another extension of 1-2 weeks?

A1: See B2.1 above.

Q2: Re. client references, our general practice is to not provide named contact for past clients unless we are among finalists. Generally, we will identify an internal contact who will make the introduction for the client if needed. Is this acceptable? i.e. client contacts would be provided upon being shortlisted.

A2: Client reference submission is part of evaluation criteria. Your submission in response to B10.2 and B11.2 will be evaluated in accordance with B22.6 and B22.7.

Q3: Re. Part E Specifications E2.2 "WWD OT network and systems (including SCADA systems) may be probed or observed but cannot be interrupted, changed or interfered with in any way, at any time during this work." Please clarify "may be", i.e. what is the extent of scanning/probing? Which kind of scanning/probing are you comfortable with?

A3: The phrase 'may be probed or observed' signifies that the Vendor is permitted to perform non-intrusive scanning and observation activities on the WWD OT network and systems, including SCADA systems. These activities are strictly for information gathering and will not entail any interference or modifications to these systems. The extent of scanning/probing will adhere to industry best practices for security assessments. Vendors are encouraged to propose specific methods and tools in their RFP response, provided they align with industry standards and the objectives outlined in the RFP.

Q4: Re. part E2.2 and E2.4, Would you allow for enabling SPAN port for passive monitoring, vulnerability scanning?

A4: Vendors may propose an approach for enabling SPAN ports for passive monitoring and vulnerability scanning in accordance with industry standards. The city will consider such proposals as long as they meet the objectives outlined in the Request for Proposal (RFP), adhere to industry-standard best practices, align with the city's security policies, comply with legal and regulatory requirements, and do not have any operational impact on city operations. Vendors may also propose alternate approaches where possible. The alternate proposed approach should consider industry best practices, have no impact on operations,

address security, legal, and compliance needs, and ensure compatibility with the city's existing infrastructure.

Q5: Would you allow for introduction of new devices, for example for scanning purposes in the OT environment?

A5: Vendors may propose the introduction of new devices in the OT environment in accordance with industry standards. The city may consider recommendations if they align with industry best practices. The city will consider such proposals as long as they meet the objectives outlined in the Request for Proposal (RFP), adhere to industry-standard best practices, align with the city's security policies, comply with legal and regulatory requirements, and do not have any operational impact on city operations. The city reserves the right to perform rigorous testing and validation processes to ensure that any proposed devices are secure and do not pose a risk to our operational systems.